

New Service!



A new way for DART customers to get around and between Georgetown and Millsboro.

DART Connect is Delaware's rideshare-like transit experience.

What is DART Connect?

DART Connect is a new microtransit service that uses smaller vehicles to provide bus service on-demand to customers.

How does DART Connect work?

Users call 1-800-652-DART, option 3 or use the DART Connect App to request a ride. A vehicle picks customers up at a safe location within easy walking distance of the location at which they requested a pickup. Rides are shared; other riders going in the same direction will be picked up and dropped off along the way.

Where will it operate?

DART Connect will operate in and between the incorporated towns of Georgetown and Millsboro as well as on US 113 between the towns. DART customers can connect to DART buses 206, 212, 215 and 303 at existing bus stops or can use the service to get from place to place in the microtransit zones.

What hours will it operate?

DART Connect will operate from 5:45 am - 8 pm Monday through Friday.

Who can use DART Connect?

DART Connect is available to everyone who needs a ride in or around Georgetown, Millsboro or in between.

Does DART Connect replace current Flex Routes?

DART Connect will replace the 901 and 902 Flex Routes. DART Connect uses the same vehicles and will be operated by the same DART drivers, while offering customers more direct, convenient and frequent trips to dozens of new destinations. Flex Route 903 (Seaford) is not a part of this change and will continue as a Flex Route.

Is wheelchair service available?

Yes, customers using a wheelchair will be picked up and dropped off as close to the customer's pickup and dropoff point as possible. Riders note the use of a wheelchair in the DART Connect app or when requesting a ride by phone.

Can I bring a bike?

Yes. DART Connect vehicles, like nearly all DART buses, have bike racks on the front of the vehicle.

How much does it cost?

The cost to use DART Connect is the same as a DART Bus fare - \$2 per ride. Day, week, 30-day and 20 ride passes are available. Fares can be paid using cash or the DART Pass app.

Who is VIA?

VIA Transportation is a software company that specializes in microtransit operations. VIA is Delaware Transit Corporation's (DTC) project partner for DART Connect. The DART Connect app, as well as the on-demand microtransit technology that guides drivers, was developed by VIA. Though VIA operates microtransit services around the world, DART Connect is being operated directly by DTC's contractor in Sussex County, First Transit, with licensed software products from VIA.

For more information, visit:

**www.dartfirststate.com/programs/dartconnect
or email us at DTC_DARTConnect@delaware.gov**

Last Updated: May 6, 2021

