



DART ADA Complementary Paratransit Service Visitors Service Request

Under the Provisions of the Americans with Disabilities Act (ADA) § 37.121 of [Part 37] Delaware Transit Corporation is required to provide complementary paratransit service under and shall make the service available to visitors.

A visitor is an individual with disabilities who does not reside in the jurisdiction(s) in which DTC provides coordinated complementary paratransit service within a region.

All visitors who present documentation that they are ADA paratransit eligible with another transit agency, under the criteria of § 37.125 of [Part 37], where they currently reside are deemed eligible.

However, visitors without eligibility from another transit agency could still be eligible but require the documentation of the individual's place of residence and, if the individual's disability is not apparent, of his or her disability. For visitors whose disability is not apparent (cognitive disability or cardiac condition), require documentation, such as a letter from a medical professional cognizant of conditions or eligibility for other services based on a determination of disability, is permitted.

The Visitor status determination enables you to use paratransit services in the state of Delaware for a period of **21** calendar days. You are not required to use these days consecutively; however, if **21** days are used, they must be used within 1 year of the date of your first trip.

Please note all Visitor applications will be processed within 1 day of being received.