



ADA Customer Complaint Form

Please contact DART's ADA Compliance Officer with questions, or to for assistance completing this form. Completed complaint forms can be mailed or emailed to:

ADA Compliance Officer, Belinda Strickland
900 Public Safety Boulevard
Dover, DE 19904
Email: Belinda.Strickland@delaware.gov
Phone: (302) 760-2827

Customer Name: _____ Telephone No: _____

Address: _____

Email: _____

Date of Service: _____

Bus No: (if applicable): _____ Location of Service: _____ (County)

Description of ADA Complaint:

Signature: _____

Today's Date: _____

For Office Use Only:

Date Received _____

Received by _____

COM Number _____

Close Date _____